

## Our services include:

### SEND Specialist Advice and Support

Our teams work with children and young people with a range of complex needs. This includes children in the early years, with autism and other communication difficulties, sensory and physical impairments and also those who require educational support for medical absence.

### Statutory SEND 0-25

Our SEND teams work with a range of people including parents, carers, professionals from education, social care and health agencies, to ensure that the individual educational needs of children are met, particularly those who require statutory assessment and an EHC Plan.

### Access and Inclusion

Our teams provide services for children and young people experiencing difficulties accessing education or attending school. Services include attendance improvement, Children Missing Education, Elective Home Education, support for Travellers and Refugees and School Age Employment. We also lead the Hertfordshire Steps approach to managing behaviour.

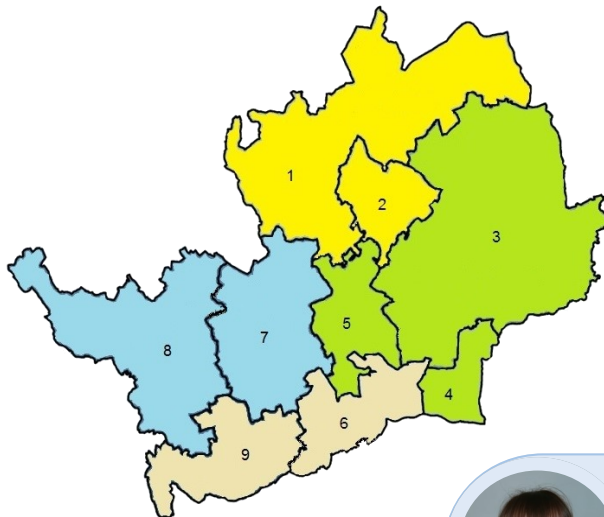
### Educational Psychology

Our Educational Psychologists help schools, settings and families to understand and manage a wide range of developmental issues and special educational needs. EPs use psychological based approaches to assess and intervene to improve learning, emotional health and wellbeing of children and young people. EPs also provide support for critical incidents such as serious injury or death of a child, member of staff or parent.

We work with the Delivering Special Provision Locally (DSPL) partnerships. The map below shows which DSPL partnerships are covered by the new ISL areas.

#### DSPL Areas

- 1) Hitchin, Letchworth, Baldock, Royston
- 2) Stevenage
- 3) Bishops Stortford, Sawbridgeworth, Buntingford, Watton at Stone, Hertford, Ware
- 4) Hoddesdon, Broxbourne, Cheshunt
- 5) Welwyn Garden City, Hatfield
- 6) Potters Bar, south Hatfield villages, Borehamwood
- 7) St Albans, Harpenden
- 8) Hemel Hempstead, Tring, Berkhamsted, Kings Langley
- 9) Watford, Three Rivers, Bushey,



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# Integrated Services for Learning

We work with schools, settings and families to help children and young people with additional and special educational needs succeed in their learning and be well prepared for adult life.

## ISL Senior Management Team



**Jennie Newman**  
Head of ISL

[jennie.newman@hertfordshire.gov.uk](mailto:jennie.newman@hertfordshire.gov.uk)



**Sally Glossop**

County Lead for Statutory SEND 0-25  
Area Manager North Herts & Stevenage  
[sally.glossop@hertfordshire.gov.uk](mailto:sally.glossop@hertfordshire.gov.uk)



**Patricia Walker**

County Lead for SEND Specialist Advice & Support Service  
Area Manager St Albans & Dacorum  
[patricia.walker@hertfordshire.gov.uk](mailto:patricia.walker@hertfordshire.gov.uk)



**Mark Partridge**  
Senior Operations Manager

[mark.partridge@hertfordshire.gov.uk](mailto:mark.partridge@hertfordshire.gov.uk)



**David Butcher**

County Lead for Strategy, Performance and Quality Assurance

Area Manager East Herts, Broxbourne, Welwyn & Hatfield  
[david.butcher@hertfordshire.gov.uk](mailto:david.butcher@hertfordshire.gov.uk)



**Richard Woodard**

County Lead for Access & Inclusion  
Area Manager Watford, Three Rivers & Hertsmere

[richard.woodard@hertfordshire.gov.uk](mailto:richard.woodard@hertfordshire.gov.uk)



**Naina Cowell**

Principal Educational Psychologist (East) & Strategic Lead (ISL)

[naina.cowell@hertfordshire.gov.uk](mailto:naina.cowell@hertfordshire.gov.uk)



**Mel Flay**

Principal Educational Psychologist (West) & Strategic Lead (ISL)

[melanie.flay@hertfordshire.gov.uk](mailto:melanie.flay@hertfordshire.gov.uk)

Integrated Services for Learning (ISL) delivers services in four integrated teams.

Hertfordshire County Council  
Children's Services  
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