

Parental feedback from parent voice group 29th September and 11th January 2022

‘You said - we did’

September 2021	
You said	We did
Not so many emails each day...sometimes up to 5-6 emails with bits happening. Maybe 1 email with all the points	To condense the information sent out on the weekly newsletter some information is now being sent via school comms
Shorter emails to the point – bullet points would be fantastic	Thank you for the feedback we will bear that in mind when sending out correspondence
Reading journals – feedback/comments on how we can help at home	Reception – Year 2 will now receive stamps in the reading diary to show what reading session has been completed at home (decoding, prosody, comprehension). All information about Little Wandle has been sent to parents and will be available on the website. Individual comments would be made in reading diaries when appropriate. When children are issued with books they will be confident with reading these with you at home so please take the time to sit and enjoy the experience together and praise their success.
Twitter consistency across the classes – tend to see lots happening in the ‘other’ class to my child’s at the moment	Class tweets are now taking place once a week to aid consistency across the school
Twitter – seems less photos than used to – I miss it!	Please see above
Google classroom email/prompts to parents to check with teacher has posted information	Google classroom is used for class homework and includes the curriculum flyers so parents are aware of what topics are being taught. Year group emails have been set up to aid communication with teachers about curriculum related matters.
Videos from staff to introduce themselves to families – really liked the	Thank you for your feedback, we are currently in the process of reviewing the

ones for children during lock down introducing the teacher to the children	website content. Class pages are up to date as of February 2022.
Up to date photos on google classroom/website	Please see above
Maybe have a contact email for parents to contact say a 'year group' email address (and shorter time frames to get back to parents – up to 3 days sometimes too long)	Year groups emails are now 'live' as of Spring 2022. Emails sent to class emails should be regarding curriculum issues.
More face to face contact with teachers e.g meet the teacher in new school year	Thank you for your feedback, we are pleased to be welcoming some parents to the parent teacher consultations in March 2022 and future events being organised in conjunction with the PSA. Dates to follow!
Also for year 4, 5 & 6 parents have teachers available at drop off and pick up times – some parents have struggled with no contact on start back this term	A member of staff from each class is on the playground at drop off and collection time as are a number of the SLT. If you are unable to speak to a member of staff and still need to speak to your child's class teacher please email the year group email for curriculum issues or the school admin email if you need to speak to the class teacher.
Face to face parents evening	We are introducing hybrid style P/T consultations for Spring 2022. Feedback with regards to how consultations ran will take place in March.
Easier way to be in contact with school teacher – instant messaging (clearly with rules/time constraints)	Year groups emails are now 'live' as of Spring 2022. Emails sent to class emails should be regarding curriculum issues.
For children on SEND register more information of why they are on there, progress made, information about the interventions being made	When a child is put on the SEND register parents will receive a letter explaining the reasons why they have been added to the register. Progress made will be discussed Parent Teacher consultations. EHCP reviews discuss progress made by the children. Parents involved in the target setting and progress of learning plan, these are reviewed every term and interventions are also included within this document.
Emails sent to admin were forwarded onto relevant persons who could help, rather than response from office	The office team aim to answer as many questions sent via email. If a teacher/SLT response is required, these will be forwarded to the appropriate

	member of staff and you will be notified this has taken place.
Explained what dates for diaries events were and if parents are invited	Dates for diaries are on the website and included within the Newsletter. You would be notified about events parents are welcome to. We hope to welcome more of you on site in the months to come with events being planned by our lovely PSA.
You said	We did
January 2022	
Message board with everything in one place as too many methods of communication	Message sent to parent voice group following meeting to clarify – awaiting further information from parents
Too many emails in one day	To condense the information sent out on the weekly newsletter some information is now being sent via school comms
Updates from teachers re. behaviours, if they ate lunch, water intake etc	Unfortunately, this is not possible for a class of 30 children. If you have a concern regards to your child's eating/water intake please speak to the class teacher directly
Historically, workbooks haven't been sent home at the end of the school year – why is this? Can this policy be changed? It's such a shame for the children not to keep their books	Workbooks will now be sent home (at the end of the academic year/during the first term of your child's transition to their new year group) Books set home January 2022
Introduce new staff via tapestry/email	Information about staff changes is included on the Newsletter
Better communication re nursery staff e.g. new members – introductions to parents	Information about staff changes is included on the Newsletter
More information about Nursery e.g. whether they are included in full school events rather than it being assumed	All early years including Day Care are invited to join events (age appropriate) e.g whole site joined in with Christmas shopping day.
Communication less after Mrs Wilkie left	September 2021 Tapestry now in place for all Early Years to aid communication. Parents are also encouraged to comment and add activities on Tapestry. All Early Years children are included within the Newsletter.

Reducing drop off time has made parking even worse, would be really helpful to try and sort this	A further school comms sent to parents 24.02.2022 regarding permitted parking areas around the school and parking available at the Galleria if booked in advance via admin@howedell.herts.sch.uk
Updates – provide parents with updates on when things change ie. Update on how long year 1/4 will be in their temporary classrooms	School comms to individual classes regarding updates as and when available. General updates in Newsletter.
Announcements have slowed down. Parents coming to WhatsApp group to confirm things	Date for diaries is available on the school website. Dates section in the Newsletter.
Could google classrooms be more interactive to discuss struggling areas etc	Year group emails set up, when curriculum flyers were introduced, for parents to raise curriculum issues.
Could we have a weekly timetable (help to start conversations)	Curriculum timetables have been sent to all parents – Spring Term 2022. Google classroom pages should indicate key topics for the week. Curriculum flyers who topics to be covered.
Longer opportunities to discuss with class teachers about children’s progress (e.g. 9 mins consultation is not long enough – there only seems enough time for the class teacher to talk and not much conversation	Time slots for consultations are to ensure teachers are able to meet with all parents/carers during the course of two evenings. We are introducing hybrid style P/T consultations for Spring 2022. Feedback with regards to how consultations ran will take place in March.
Longer parent-teacher consultations	Please see above
Follow up on actions agreed at parent’s eve. Couple have commented to say ‘I’ll follow up’ and nothing	With parent teacher consultations taking place imminently a reminder will be sent to teachers if actions agreed for these to be acknowledged with parent that they have taken place.
Ensure computers are working before ‘hosting’ an online parents eve – really difficult to hear teacher	The school computers have all been set to appropriate volume and microphone levels. We advise before consultations parents check the volume level on their computers and they have a stable internet connection.
When the leadership team send information about policy change e.g. ‘no hoods on PE kit’ when parents query or challenge via email to admin a response	The school office usually reply to inform parents their message has been sent on to the correct member of staff, we

along the lines of 'your query or comments have been passed back onto ???' would be appreciated instead of a copied and pasted section of the original email sent back to us. This would make us feel like our comments are being read and sent onto the relevant person	apologies if this did not happen on this occasion.
Website to be updating. Class photos to be updated. NO photos at all of the class	The school website is in the stages of being updated All class pages current Feb 2022
PE very hit or miss	PE timetables revised and reissued. Sports apprentice timetable revised for Spring 2022. Onslow working with 3 year groups on a Tuesday offering a variety of sports/activities.
Class updates weekly, info sent days before instead of at the end of the week before	Learning updates are available Monday mornings on google classrooms in the event a child is off school. Google classroom is also used for updates as and when needed. The Newsletter also highlights upcoming events/dress up days etc.
Reading books don't get updated when they should. The books have not been changed since return	Early Years, Year 1 and Year 2 now receive either an ebook or a physical book on a Friday which they have been reading during the week in class. This book is to be reread at home during the following week; we are no longer changing books as frequently as in the past because the children need to reread to develop their fluency and comprehension skills, as well as decoding. They will also bring home a sharing book on Friday. This has taken slightly longer than envisaged to implement. Moving forward, both books will be issued every Friday.
Path out of school – bog?	This information has been passed on to facilities, a contractor is being contacted to see if any improvements can be made.
What happens with those who have missed out on their swimming lesson during the pandemic?	Year 3 will be undertaking swimming during the Spring term. The current Year 4 will hopefully be undertaking swimming in September to make up for the lessons they missed during the pandemic. We will update you when we have more information.