

## Howe Dell Extended Services

### Fees Policy

Last Reviewed Summer 2024. Next review Summer 2025

#### Aim

Our fees will reflect the costs required to provide high quality, safe and stimulating service for the children which is sustainable.

#### Procedure

All fees will be set out by the Leadership Team and reviewed annually.

#### Breakfast and Runway Club

**Payment of fees must be made monthly in advance.**

The following clarifying points are outlined following prior issues arising:

1. If your child is on a school trip or journey and will not be present for Breakfast or The Runway After-School Club, **payment is required.**
2. If your child is taking holiday during term time or is sick, **payment is required.** This includes a pandemic related absence due to government requirements for a child/children to self-isolate as a preventative measure.
3. If your child attends a club run by the school, **then full payment of RWC fees is still required.**
4. **In the event that HM Government impose full closure of the Extended Services for any reasons, all fees payable will cease immediately for the period of the enforced closure. If a child has to self-isolate, but the facility remains open, the payment will still be required and no refund will be issued.**
5. In unprecedented circumstances only, individual payment requirements may be negotiated between the Manager and the parents/carers, however, it is assumed payment is made in advance. This must always be with authority from the Executive Head.
6. All payments must be made **in full** prior to children attending Breakfast or Runway Club.
7. If fees are not paid on time the Manager will notify the parent/carer by telephone **and in writing and request payment is made that same day and prior to the children accessing further Extended Services provision.**
8. **Payments are due within 5 days once invoices are received.**

**One month's written notice** is required from parents/carers if a child is leaving the setting or making alterations to requirements.

The Manager has the right, delegated by the Executive Head to issue a formal warning once payment is not forthcoming to the parent/carer and inform them that late payment will result in the child's place being forfeited immediately.

If fees are paid persistently late or not at all with no explanation, the child's place will be terminated with immediate effect.

Parents/carers are encouraged to speak to the Manager if they have a query about the fees or if for any reason they are likely to have difficulty in making a payment. We advise that parents/carers make an appointment at the earliest possible opportunity to avoid jeopardising their child's place.

We encourage payments to be made online via the Arbor App.

Outstanding debts will be sent to Hertfordshire County Council Secretary's Department, Legal and Administrative team.

On the last day of the school term when the school closes at 1.30pm an additional fee of £4.00 will be charged if your child stays until 6pm. This payment will not be charged if your child is collected by 5pm.

## **Playscheme**

Upon receipt of the booking form a confirmation email will be sent and a request for full payment. Full payment must be paid in advance or the booking will be cancelled. All payments are non-refundable.

## Vouchers

Childcare vouchers are accepted at the provision. When setting these up you may need to give the address details of the setting and Ofsted number below.

Howe Dell School  
The Runway  
Hatfield  
Herts  
AL10 9AH

Ofsted registration number: 117220

**Please note Howe Dell Day Care are also registered with voucher providers, please make sure you use the correct setting Howe Dell School.  
Please also refer to the Schools Charging and Remissions Policy.**